

**Health Information and Quality Authority  
Regulation Directorate**

**Compliance Monitoring Inspection report  
Designated Centres under Health Act 2007,  
as amended**



<b>Centre name:</b>	A designated centre for people with disabilities operated by Nua Healthcare Services
<b>Centre ID:</b>	OSV-0005302
<b>Centre county:</b>	Kildare
<b>Type of centre:</b>	Health Act 2004 Section 39 Assistance
<b>Registered provider:</b>	Nua Healthcare Services
<b>Provider Nominee:</b>	Noel Dunne
<b>Lead inspector:</b>	Sheila Doyle
<b>Support inspector(s):</b>	None
<b>Type of inspection</b>	Announced
<b>Number of residents on the date of inspection:</b>	0
<b>Number of vacancies on the date of inspection:</b>	6

## **About monitoring of compliance**

The purpose of regulation in relation to designated centres is to safeguard vulnerable people of any age who are receiving residential care services. Regulation provides assurance to the public that people living in a designated centre are receiving a service that meets the requirements of quality standards which are underpinned by regulations. This process also seeks to ensure that the health, wellbeing and quality of life of people in residential care is promoted and protected. Regulation also has an important role in driving continuous improvement so that residents have better, safer lives.

The Health Information and Quality Authority has, among its functions under law, responsibility to regulate the quality of service provided in designated centres for children, dependent people and people with disabilities.

Regulation has two aspects:

- **Registration:** under Section 46(1) of the Health Act 2007 any person carrying on the business of a designated centre can only do so if the centre is registered under this Act and the person is its registered provider.
- **Monitoring of compliance:** the purpose of monitoring is to gather evidence on which to make judgments about the ongoing fitness of the registered provider and the provider's compliance with the requirements and conditions of his/her registration.

Monitoring inspections take place to assess continuing compliance with the regulations and standards. They can be announced or unannounced, at any time of day or night, and take place:

- to monitor compliance with regulations and standards
- following a change in circumstances; for example, following a notification to the Health Information and Quality Authority's Regulation Directorate that a provider has appointed a new person in charge
- arising from a number of events including information affecting the safety or well-being of residents

The findings of all monitoring inspections are set out under a maximum of 18 outcome statements. The outcomes inspected against are dependent on the purpose of the inspection. Where a monitoring inspection is to inform a decision to register or to renew the registration of a designated centre, all 18 outcomes are inspected.

**Compliance with the Health Act 2007 (Care and Support of Residents in Designated Centres for Persons (Children and Adults) with Disabilities) Regulations 2013, Health Act 2007 (Registration of Designated Centres for Persons (Children and Adults with Disabilities) Regulations 2013 and the National Standards for Residential Services for Children and Adults with Disabilities.**

This inspection report sets out the findings of a monitoring inspection, the purpose of which was to inform a registration decision. This monitoring inspection was announced and took place over 1 day(s).

**The inspection took place over the following dates and times**

From:	To:
26 August 2015 10:30	26 August 2015 13:00

The table below sets out the outcomes that were inspected against on this inspection.

**Outcome 06: Safe and suitable premises**

**Summary of findings from this inspection**

This service had recently undergone a full 18 Outcome Inspection as part of the registration process under the Health Act 2007. At that inspection there was evidence of a substantial level of compliance, in a range of areas, with the Health Act 2007 (Care and Support of Residents in Designated Centres for Persons (Children and Adults) with Disabilities) Regulations 2013. The inspector was satisfied that residents' social and health needs were met. The health and safety of residents and staff were promoted and protected and fire procedures were robust. The quality of care and experience of the residents was monitored on an ongoing basis. Ample evidence was available that opportunities for new experiences and social participation were supported and facilitated and questionnaires returned were very positive about the service provided.

Following that registration inspection, the Authority was informed that because of a change in circumstances, it was necessary to find new premises for the residents. The purpose of this single issue inspection was to inspect the proposed new premises which the provider intends to move existing residents to while also increasing their occupancy from five residents to six residents.

As part of this inspection the inspector met with the person in charge and the regional manager. The proposed transition plan for residents was discussed. It is planned that the current person in charge and staff will move to the new premises along with the five residents. Once these residents are settled into their new home, the centre proposes to use the sixth bedroom.

The inspector visited the centre with the maintenance manager who outlined renovation works underway including additional fire safety features and additional fencing.

Overall the inspector was satisfied that the premises would be suitable to meet the needs of service users. This is discussed in greater detail in the body of the report. No actions were required.

**Section 41(1)(c) of the Health Act 2007. Compliance with the Health Act 2007 (Care and Support of Residents in Designated Centres for Persons (Children And Adults) With Disabilities) Regulations 2013, Health Act 2007 (Registration of Designated Centres for Persons (Children and Adults with Disabilities) Regulations 2013 and the National Standards for Residential Services for Children and Adults with Disabilities.**

**Outcome 06: Safe and suitable premises**

*The location, design and layout of the centre is suitable for its stated purpose and meets residents individual and collective needs in a comfortable and homely way. There is appropriate equipment for use by residents or staff which is maintained in good working order.*

**Theme:**

Effective Services

**Outstanding requirement(s) from previous inspection(s):**

No actions were required from the previous inspection.

**Findings:**

The service's proposed new premises are located in a quiet rural area. It is located close to another centre run by the provider.

The new premises are accessed through wooden gates with a long driveway up to the house. The maintenance manager discussed plans afoot to provide more secure fencing and an additional set of gates half way up the driveway to ensure the privacy of residents is maintained.

The house itself is very spacious and well maintained. There are five bedrooms in the main house and four of these have either en suite shower or bathroom facilities. Two were located downstairs and three upstairs. Each room was a suitable size with adequate storage facilities for the personal use of residents. There was also an additional bathroom.

There was a large fully equipped kitchen with a utility room off this area. There was a separate toilet and wash hand basin located there.

Communal space included a large sitting room cum dining room, a television room and a conservatory. A room was set aside for the staff office and this will be used as a sleepover room if this is required.

There was an apartment to the rear of this building. It comprised a downstairs kitchen with a separate dining cum sitting room. There was also a shower, toilet and wash hand basin downstairs. Upstairs there was a bedroom, another room which could be used for activities or storage and a bathroom.

As the residents had not moved from their existing location at the time of inspection, the new premises had yet to be decorated in accordance with residents' preference.

However as part of the transition between locations it was outlined how residents' furniture and personal belongings would be moved also.

Suitable arrangements were in place for the safe disposal of general and clinical waste where required.

There was sufficient space to park cars and there is ample garden space particularly at the front and side of the house. This included an extensive patio area outside the conservatory.

**Judgment:**

Compliant

## Closing the Visit

At the close of the inspection a feedback meeting was held to report on the inspection findings.

### **Acknowledgements**

The inspector wishes to acknowledge the cooperation and assistance of all the people who participated in the inspection.

### ***Report Compiled by:***

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