

**Health Information and Quality Authority
Regulation Directorate**

**Compliance Monitoring Inspection report
Designated Centres under Health Act 2007,
as amended**



Centre name:	A designated centre for people with disabilities operated by Nua Healthcare Services
Centre ID:	OSV-0005236
Centre county:	Kildare
Type of centre:	Health Act 2004 Section 39 Assistance
Registered provider:	Nua Healthcare Services
Provider Nominee:	Noel Dunne
Lead inspector:	Sheila Doyle
Support inspector(s):	None
Type of inspection	Announced
Number of residents on the date of inspection:	4
Number of vacancies on the date of inspection:	2

About monitoring of compliance

The purpose of regulation in relation to designated centres is to safeguard vulnerable people of any age who are receiving residential care services. Regulation provides assurance to the public that people living in a designated centre are receiving a service that meets the requirements of quality standards which are underpinned by regulations. This process also seeks to ensure that the health, wellbeing and quality of life of people in residential care is promoted and protected. Regulation also has an important role in driving continuous improvement so that residents have better, safer lives.

The Health Information and Quality Authority has, among its functions under law, responsibility to regulate the quality of service provided in designated centres for children, dependent people and people with disabilities.

Regulation has two aspects:

- Registration: under Section 46(1) of the Health Act 2007 any person carrying on the business of a designated centre can only do so if the centre is registered under this Act and the person is its registered provider.
- Monitoring of compliance: the purpose of monitoring is to gather evidence on which to make judgments about the ongoing fitness of the registered provider and the provider's compliance with the requirements and conditions of his/her registration.

Monitoring inspections take place to assess continuing compliance with the regulations and standards. They can be announced or unannounced, at any time of day or night, and take place:

- to monitor compliance with regulations and standards
- following a change in circumstances; for example, following a notification to the Health Information and Quality Authority's Regulation Directorate that a provider has appointed a new person in charge
- arising from a number of events including information affecting the safety or well-being of residents

The findings of all monitoring inspections are set out under a maximum of 18 outcome statements. The outcomes inspected against are dependent on the purpose of the inspection. Where a monitoring inspection is to inform a decision to register or to renew the registration of a designated centre, all 18 outcomes are inspected.

Compliance with the Health Act 2007 (Care and Support of Residents in Designated Centres for Persons (Children and Adults) with Disabilities) Regulations 2013, Health Act 2007 (Registration of Designated Centres for Persons (Children and Adults with Disabilities) Regulations 2013 and the National Standards for Residential Services for Children and Adults with Disabilities.

This inspection report sets out the findings of a monitoring inspection, the purpose of which was following an application to vary registration conditions. This monitoring inspection was announced and took place over 1 day(s).

The inspection took place over the following dates and times

From: 25 August 2015 16:30 To: 25 August 2015 18:30

The table below sets out the outcomes that were inspected against on this inspection.

Outcome 06: Safe and suitable premises
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Outcome 14: Governance and Management

Summary of findings from this inspection

This inspection was carried out as the provider had applied to the Authority to increase the bed capacity from four to six. In addition there was a newly appointed person in charge.

The inspector found that the location design and layout of the centre was suitable for its stated purpose and could meet residents' individual and collective needs in a comfortable and homely way.

An interview was carried out with the newly appointed person in charge. She was suitably skilled, experienced and qualified and was knowledgeable regarding the requirements of the Regulations and the National Standards for Residential Services for Children and Adults with Disabilities.

These are discussed further in the report. No actions were required from this inspection.

Section 41(1)(c) of the Health Act 2007. Compliance with the Health Act 2007 (Care and Support of Residents in Designated Centres for Persons (Children And Adults) With Disabilities) Regulations 2013, Health Act 2007 (Registration of Designated Centres for Persons (Children and Adults with Disabilities) Regulations 2013 and the National Standards for Residential Services for Children and Adults with Disabilities.

Outcome 06: Safe and suitable premises

The location, design and layout of the centre is suitable for its stated purpose and meets residents individual and collective needs in a comfortable and homely way. There is appropriate equipment for use by residents or staff which is maintained in good working order.

Theme:

Effective Services

Outstanding requirement(s) from previous inspection(s):

No actions were required from the previous inspection.

Findings:

The provider had applied to the Authority to increase the capacity of the centre from four residents to six residents. This inspection was carried out to ensure that the centre could meet residents' individual and collective needs in a comfortable and homely way.

The inspector found that the location design and layout of the centre was suitable for its stated purpose.

The service's proposed new premises are located in a quiet rural area. As on the previous inspection the premises are accessed by secure electronic gates.

The house itself is very spacious, well maintained with good storage and toilet facilities. There are two lounge areas suitable for relaxing or receiving visitors in private. There is a large kitchen/dining area and a utility room with laundry facilities. There is a staff toilet off the utility room.

Following recent renovations, there are now six single rooms for residents, four with private shower and toilet facilities whilst the remaining two share a good sized bathroom. The bedrooms in the house are of a suitable size with adequate storage facilities for the personal use of residents.

The inspector noted that work was still required on some aspects of the premises such as carpet cleaning and paint touch ups where fire doors had been installed. These were discussed with the maintenance manager who confirmed that plans were already in place to complete these. The inspector also discussed the laneway leading to the house which had numerous potholes. The maintenance manager stated that he was already discussing this with the relevant authorities.

A room was set aside for a staff office and staff sleepover facilities.

There are extensive garden areas to the front and side of the centre and play equipment such as a swing and a trampoline are located there. There is ample parking to the front and side of the building.

Judgment:
Compliant

Outcome 14: Governance and Management

The quality of care and experience of the residents are monitored and developed on an ongoing basis. Effective management systems are in place that support and promote the delivery of safe, quality care services. There is a clearly defined management structure that identifies the lines of authority and accountability. The centre is managed by a suitably qualified, skilled and experienced person with authority, accountability and responsibility for the provision of the service.

Theme:
Leadership, Governance and Management

Outstanding requirement(s) from previous inspection(s):
No actions were required from the previous inspection.

Findings:

This complete outcome was not inspected against on this occasion. However an interview was carried out with the newly appointed person in charge. She was knowledgeable regarding the requirements of the Regulations and the National Standards for Residential Services for Children and Adults with Disabilities.

She had a very good knowledge of the health and support needs of the residents and was suitably skilled, experienced and qualified.

She attended numerous courses such as occupational first aid, manual handling, fire training, protection and the management of behaviours that challenge. She discussed plans to further promote her own professional development by completing a management programme in the near future.

Judgment:
Compliant

Closing the Visit

At the close of the inspection a feedback meeting was held to report on the inspection findings.

Acknowledgements

The inspector wishes to acknowledge the cooperation and assistance of all the people who participated in the inspection.

Report Compiled by:

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Health Information and Quality Authority